



Turn Insights Into Actions

The link between tenant satisfaction and renewals is undeniable, but gathering accurate data for your properties can be challenging. Grace Hill has comprehensive survey solutions, worldwide industry benchmarks, and commercial operating procedures that have proven to increase performance and protect asset value.



**Increase Tenant
Renewal**



**Mitigate
Risk**



**Improve Property
Performance**



**Enhance Portfolio
Value**

Serving Multiple Commercial Sectors



Office



Industrial



Medical



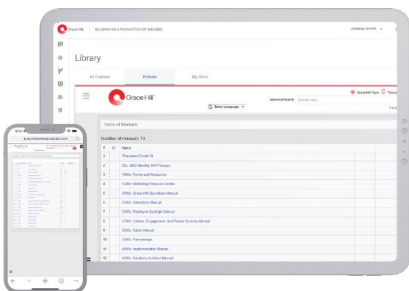
Retail



Multifamily

Industry-Specific Surveys & Benchmarks

- Easily measure tenant, employee, and client satisfaction.
- Access real-time results with detailed dashboards and reports.
- Gain actionable insights that improve overall portfolio performance.
- Compare yourself to industry benchmarks by property type, asset class, and geography.
- Earn industry recognition and differentiate from your competition with the Kingsley Excellence Award.



Policies & Procedures That Mitigate Risk

- Streamline operations and create a consistent experience across your properties.
- Extensive policy library covers key vertical industries and subject areas.
- Customize policies for your property and portfolio needs.

Learn how Grace Hill can help you increase tenant renewal, mitigate risk, improve property performance, and enhance portfolio value.